

Memo Furniture Warranty

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10 Year Warranty

Memo Furniture warrants its products, to the original user and for the original purpose, to be free of defects in design, material and workmanship, given normal use and care for a period of ten (10) years, from date of delivery. This warranty does not include damage from accident, alteration, misuse, normal wear and tear, transportation or improper installation and maintenance.

During the warranty period, Memo Furniture, at its option, will repair or replace any product which, upon inspection by Memo Furniture or its designated representative, is deemed to be defective in materials or workmanship and is covered by this warranty.

This warranty does not apply to defects, wear, or failures, in components not manufactured by Memo Furniture, including but not limited to textiles, leathers, casters, and electronic components. In these cases, the warranty period provided by the supplier of the component will apply. The liability of Memo Furniture is limited to furnishing new parts as may be necessary to replace any item that may prove to be defective in material or workmanship. Memo Furniture will make every effort to replace parts if they are available from the supplier of those parts. We will not assume liability for charges for labor, consequential expenses or damages incurred.

Approvals by Memo to use COM or COL textiles refer to our ability to apply and execute said material on our products only and do not include durability, cleanability, suitability, and wear. Appropriate specification of any textile or leather is the sole responsibility of the specifier. Normal aging and wear of any COM, COL, or Graded-In, woven and non-woven upholstery are exempt from this warranty. Please check with the textile manufacturer for their warranty and appropriate cleaning instructions.

Due to natural variations, in which Memo Furniture has no control, this warranty does not extend to color, grain, texture or the durability or suitability of any exterior surface coatings or treatments.

In addition to our standard furniture offering, Memo Furniture also manufactures Custom Product Solutions for specific needs. Custom Product Solutions are warranted for a period of one (1) year against defects in materials and workmanship.

This warranty is void in cases of damage in transit, negligence, abuse, abnormal usage, misuse, accidents, and improper cleaning and maintenance.

All other warranties, expressed or implied, are excluded. Memo Furniture shall not be liable for incidental or consequential damages of any sort.

Memo is committed to the complete satisfaction of our customers with our products and performance. If a problem arises with a Memo product after the expiration of the warranty period, Memo will exercise its best efforts to achieve your satisfaction in a manner that is fair to all concerned.

If you have any questions or wish to file a claim against this warranty, please contact us at: service@memofurniture.com